

Aireworth Vets 
SMALL ANIMAL  

Repeat Prescriptions and Your Pet



If you have any further queries regarding the welfare of your pet, please do not hesitate to ask a member of staff

We are happy to help!

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Repeat Prescriptions

Veterinary science is constantly improving and so are the veterinary medicines which support and treat many of the illness's a pet may develop. Some illness's may require long term or even lifetime medication to maintain your pet's well-being. With most medications that are needed for a long period of time, you will be able to request a repeat prescription.

Requesting a Repeat Prescription

When you contact **Aireworth Vets** to request a repeat prescription, we ask for your name and address to access your pet's records. You may also be asked a few extra questions, for example:

- What medication is required and what amount?
- Do you feel the medication is working?
- Does your pet seem unwell or changed?

Once a prescription has been requested it usually takes between 3-6hr to process depending on the nature of the prescription (special orders may take longer). The prescription will be processed by one of our Qualified Nurses who will check your pet's clinical history and seek authorisation from one of our Vets. Once the prescription is authorised it will be dispensed ready for collection. Some items can be posted to you for a small charge to cover costs.

Check Ups

When your pet is on medication for a chronic condition, it is our responsibility to ensure that as far as possible your pet does not develop side effects from any drug we have prescribed. All drugs have side effects but they can be minimised with careful and effective monitoring. Unlike humans your pet can't tell you that the medication is not working or having side effects. Also we need to ensure the dosage is correct and that the drug is still required.

By law, Veterinary Surgeons must examine animals under their care on a regular basis. Most long term medication requires a check **every 3 months**, but some may be more frequent. We encourage all clients to bring their pets into the surgery. Your animal's health can change quickly and early treatment can reduce suffering. 3 monthly check ups may seem frequent and unimportant in comparison to humans but your pet ages 7 times faster than you, so 3 months is equivalent to almost 2 years in a pet's lifetime.

In the Consultation Room

During the appointment for a repeat medication check up, the vet will examine your pet to ensure that: the medication is not causing any side effects; the dose is accurate; and to check your pet's general state of health.

The vet will also ask questions about your pets progression with the medication. It is important to answer the questions honestly and accurately.

Note: It may be a good idea to keep a diary about your pet, this helps monitor your pet's progress and gives the Vet a detailed history of any changes you have observed.

Your repeat medication check does not usually incur a full consultation charge, instead a reduced fee of 'Repeat Med/Check' is charged.

Most medication will require us to take a blood test at least once a year. A blood test is like a window into the body which gives a view of the internal organ function, that cannot be seen or felt during a physical examination. The type of blood test can vary depending on the pet and the medication.

If you would like more information about the type of annual tests we recommend, please ask a member of the nursing team.

Special Orders

Some specialist medications and prescription diets need to be ordered from our wholesaler and 48hr notice is needed for this.

Written Prescriptions

Written prescriptions are available on request and incur a charge of £12.50 per item. This charge represents the time, knowledge and experience that a qualified and responsible vet requires. Prescriptions are legal documents that must be generated and processed with care. This service is at the discretion of the vet, who will decide:

- whether a prescription can be provided (usually based on the last time we saw the animal, the previous clinical history and any other information about the condition)
- whether a prescription can be repeated.

For some unchanging long term conditions, it is possible that a single written prescription for one month's supply of medication, may be repeated on a further 2 occasions. This effectively provides a written prescription for 3 months supply.

And Finally...

We also stock a wide range of pet care products available without prescription, including the most effective wormers, environmental flea control products, specialist foods and nutritional support.

We would like to emphasise that at **Aireworth Vets** we always try to put the needs of the animal first. We aim to treat all clients fairly, irrespective of the type of animal and whether their needs are routine; short or long term; or an emergency.

We are always happy to discuss the cost of treatment, we aim to make our charges clear, fair and reasonable.